

The Sullivan County **Information Technology Services** is seeking a:

## **CLIENT SUPPORT TECHNICIAN ASSISTANT II**

This position involves performing moderate level client and application support in a computer information systems unit of an organization. Incumbents assess data management needs, make recommendations, assists in planning and implementing solutions for defined segments of the user community. The incumbent will be an active participant on a team and assist in team project tasks and providing deliverables. This class differs from hardware technicians (LAN and WAN) in that the focus is on software applications and client support in utilizing information systems to accomplish their respective missions. This position differs from Client Support Technician I and II, by virtue of the scope of responsibility and independent judgment necessary. Work is performed under direct supervision of the Director of Application Development & Support or the Chief Information Officer. Does related work as required.

### **MINIMUM QUALIFICATIONS:** Either:

- (A) Graduation from a regionally accredited college or university or one accredited by the New York State Board of Regents to grant degrees with an Bachelor's Degree in computer programming, computer sciences, computer engineering, systems analysis, data processing or a closely related field; or
- (B) Graduation from a regionally accredited college or university or one accredited by the New York State Board of Regents to grant degrees with an Associate's Degree in computer programming, computer sciences, computer engineering, systems analysis, data processing or a closely related field and two (2) years of experience in computer programming; web page design, software development, implementation and support or in-depth experience in the utilization of office productivity software; or
- (C) Graduation from high school or possession of a high school equivalency diploma and four (4) years of experience in computer programming; web page design, software development, implementation and support or in-depth experience in the utilization of office productivity software.

**Salary:** Entry: \$ 44,789.00  
After six months: \$ 47,146.00

**TO APPLY FOR THIS POSITION:** [www.SullivanNY.us](http://www.SullivanNY.us) This position will be subject to the civil service exam process.

**EEO/AA Employer M/F/D/V**