

CASE MANAGEMENT NURSE

DISTINGUISHING FEATURES OF THE CLASS: This position involves responsibility for performing sub-professional nursing services. A Case Management Nurse will also assist in coordinating and implementing treatment plans tailored to the individual needs of mentally ill or developmentally disabled clients in the community or in a day treatment center. Work is performed under general direction and supervision of a Registered Professional Nurse with leeway for independently carrying out prescribed nursing care and treatment activities.

TYPICAL WORK ACTIVITIES:

Interviews family members or residential care facility operators to obtain information and provide feedback regarding observed client behaviors and treatment plans;

Provides information to clients and collaterals regarding medication changes and/or other aspects of client treatment plans;

Contacts appropriate social services or health care agencies as necessary to assure that patient needed services or follow-up care is provided;

Provides sub-professional nursing services in the care and treatment of clients;

Serves as liaison between mental health facilities and residential facilities;

Makes appointments, transmits health history, and may escort client to the appointment;

Teaches and counsels clients and their collaterals in support of the total treatment plan on how to cope with emergency situations and the availability of medical, mental health, and Social Services Agencies in the community;

Records observations and actions taken such as achievement or lack of achievement of treatment objectives, nursing care given, medications and treatments given, and reactions to treatments

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and medications.

FULL PERFORMANCE KNOWLEDGES, SKILLS, ABILITIES, AND PERSONAL CHARAC-

TERISTICS: Working knowledge of nursing principles and techniques as applied in a community mental health agency; Good knowledge of medical terminology, sanitation, and personal hygiene; Good knowledge of emergency treatments as appropriate; Working knowledge of the services offered by community health care or Social Service organizations; Ability to carry out therapeutic treatments prescribed; Ability to understand and carry out exactly detailed oral and written instructions; Ability to keep records and make reports; Ability to give support, comfort, and reassurance to clients; Good observation; Mental alertness; and Emotional stability.

MINIMUM QUALIFICATIONS:

- (A) Possession of a license issued by the State of New York to practice as a Licensed Practical Nurse, and two years of sub-professional (LPN) nursing experience