

EMPLOYEE BENEFITS ADMINISTRATOR

DISTINGUISHING FEATURES OF THE CLASS: This position involves responsibility for administration of employee benefit programs. The position requires extensive familiarity with the rules, regulations, and policies that correspond to administration of employee benefits. Incumbent will establish guidelines and procedures which will be used to explain benefits to employees and retirees as they correspond with various collective bargaining agreements or personnel policies. The incumbent will also assist in providing reports and information to the Personnel Commissioner, County Manager and/or legislators for use in collective bargaining or other policy decisions relating to benefit administration. Supervision is exercised over subordinate staff. Work is performed under general supervision of the Director of Risk Management and Insurance.

TYPICAL WORK ACTIVITIES:

Oversees the receipt and processing of premiums for the health insurance programs offered to
County employees;

Acts as a liaison between the County, employees and the health insurance companies;

Informs employees and retirees of their benefits as prescribed by county policies and federal and
state rules and regulations;

Interprets collective bargaining agreements as it relates to health insurance coverage;

Assists in the collective bargaining process by supplying data and statistics with regards to health
insurance, which also includes analysis of various health insurance programs;

Establishes procedures as it relates to provisions in collective bargaining agreements, ie. prescription
utilization reimbursement program;

Oversees and prepares periodic reports to be used as the basis for issuing premium bills or for the
payment of premiums to insurance carriers;

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Assists employees in filing health insurance claims;

Establishes and implements procedures and controls to assure county's compliance with requirements under the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA) and the Family Medical Leave Act;

Notifies employees who are separating from service of their options under COBRA, assists employees with sign-up procedures, and conducts conversion prior to expiration of regular health insurance;

Performs and oversees clerical and bookkeeping functions relating to the collection of premiums from individuals, including current employees, retirees and individuals covered under the COBRA provisions;

Analyzes insurance and other benefit proposals and provides information for use by managers and/or legislators in selecting insurance vendors and in making policy decisions;

Establishes, implements and oversees procedures to assure that benefit programs are properly applied in situations involving a paid or unpaid leave of absence;

Oversees and maintains a variety of records, rosters, files, and reports relating to all aspects of benefits administration.

FULL PERFORMANCE KNOWLEDGES, SKILLS, ABILITIES, AND PERSONAL CHARACTERISTICS:

Thorough knowledge of health insurance benefits; thorough knowledge of benefit programs administered for county employees; thorough knowledge of employer responsibilities under the Consolidated Omnibus Budget Reconciliation Act of 1985; good knowledge of employer responsibilities under the Family Medical Leave Act; good knowledge of practices, procedures, and terms used in insurance claims administration; good knowledge of the principles and practices of

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double entry bookkeeping; good knowledge of retirement benefits, eligibility, requirements, retirement procedures, and retirement system information resources; good knowledge of regulations and mandates relating to health insurance administration; ability to analyze health insurance and/or benefits data and to recognize significant trends or propensities; ability to provide summaries and briefings of benefits information for managers to use in making policy determinations; ability to maintain accurate records and reports; ability to understand and interpret tabular material; ability to understand and interpret written material; ability to maintain a high degree of confidentiality; ability to perform job assignments independently and with minimal supervision or direction; resourcefulness; dependability; tact; and courtesy.

MINIMUM QUALIFICATIONS: Either:

- (A) Graduation from a regionally accredited college or university or one accredited by the New York State Board of Regents to grant degrees with an Associates Degree in business administration, public administration, or a closely related field, and five years of experience in assisting in the administration of a health insurance program, COBRA benefits, and retirement benefits; or
- (B) Seven years of experience as described in (A) above; or
- (C) An equivalent combination of training and experience as described in (A) and (B) above.

NOTE: Your degree or credits must have been awarded by a college or university accredited by a regional, national, or specialized agency recognized as an accrediting agency by the U.S. Department of Education/U.S. Secretary of Education. If your degree or credits were awarded by an educational institution outside of the United States and its territories, you must provide independent verification of equivalency. A list of acceptable companies who provide this service can be found on the Internet at: <https://www.cs.ny.gov/jobseeker/degrees.cfm>. You must pay the required evaluation fee.

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Jurisdictional Class: Competitive

Public Hearing: N/A

NYS Civil Service Commission Approval: N/A

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Revised and Replaced in Classplan: 4/1/2025 (Edu)