STUDENT INTERN

DISTINGUISHING FEATURES OF THE CLASS: This position involves a variety of duties assigned to students, in a government agency. Work is generally performed under close supervision of a superior. Work involves the performance of both skilled and unskilled tasks and may also be project based.

TYPICAL WORK ACTIVITIES:

Sorts, indexes, and files material alphabetically and materially;

Answers phones and directs calls to the appropriate individual or takes messages as necessary;

Perform data entry operations;

Assists customers with computer related questions;

May assist with projects as assigned by supervisor;

May perform simple clerical/accounting tasks;

Assigned various other duties as required by the agency.

FULL PERFORMANCE KNOWLEDGES, SKILLS, ABILITIES, AND PERSONAL CHARAC-

<u>TERISTICS</u>: Ability and willingness to learn; ability to follow oral and written instructions; ability to develop effective working relationships and deal diplomatically with the public; and good judgment.

MINIMUM QUALIFICATIONS:

The only requirement is that the student intern be enrolled as a student in a high school or college.

Y:\CLASPLAN\student intern.doc Last Reviewed: 6/03/99 Jurisdictional Class: laborer Public Hearing: yes NYS Civil Service Commission Approval: yes